Strangers In the House: The Dilemma of In-Home Services

This important new training event was developed at the request, and with the input, of both in-home service recipients and providers, with the intent of contributing to improvements in in-home service arrangements. Participants in initial presentations of this workshop commented that it covers the most important concerns they face day to day, and expressed gratitude that such training is now being offered.

DESCRIPTION OF PRESENTATION

Content: Families and individuals who receive in-home support services typically face a major problem of trying to maintain the integrity of their private home and family lives despite the inescapable disruptions that come with service-provider presence in the home, especially when it is very extensive or involves many different workers. This difficulty exists even when such families and individuals presently have good personal relationships with their in-home support personnel, and even when these are adequately sensitive to the issues at stake. When good personal relationships and sensitivity are absent, as so often happens, the situation can become intolerable. This one-day presentation explores this dilemma. It offers insights, practical advice, and strategies for managing the issues involved, and invites participants’ reflections on the types of mindsets that might improve or worsen this dilemma.

Specifically, this event: (a) explores the nature of this dilemma, (b) identifies its problematic manifestations for both in-home service users and providers, (c) presents examples of different kinds of in-home service arrangements and illustrates the positive lessons to be learned from them, (d) offers considerations for a positive mindset toward both the use and the provision of in-home services, and (e) suggests specific action strategies for putting these considerations into practice.
Workshop Format: The workshop consists of several lecture presentations, using overheads and handout materials, followed by ample time for reflection, discussion, questions, and comments.

This presentation is for: (a) Individuals who currently use in-home supports or might in the future; (b) in-home support personnel and other representatives of support-providing services, including visiting nurses, hospice workers, home health aides, respite workers, personal care assistants; and (c) other family members and caregivers.

Presenters: This workshop was developed, and is presented, by Jo Massarelli of the Social Role Valorization Implementation Project in Worcester, Massachusetts (US), and Joe Osburn of the Safeguards Initiative in Bardstown, Kentucky (US). Both have long involvement with families and individuals who receive in-home supports, as well as with individuals and services that provide these supports.

ARRANGING FOR THIS WORKSHOP

If you want more information about arranging for this workshop to be conducted in your area, or for attending it, please contact either Jo Massarelli or Joe Osburn, as follows:

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